BONAVENTURE TRAVEL
Travel Planners and Agents

Schedule of Professional Service Fees - Air

All fees, charges and deposits are in addition to those levied by suppliers and airlines.

Ticketing (per ticket)	AU-domestic (restricted economy class fares)	$110.00
	AU-domestic (flexible economy class fares)	$165.00
	AU-domestic (premium economy class fares)	$220.00
	AU-domestic (business class fares)	$275.00
	International (all economy class fares)	$220.00
	International (premium economy class fares)	$275.00
	International (business class fares)	$330.00
	International (first class fares)	$440.00
	Oneworld® / Star Alliance® / SkyTeam® Round the World fares	$330.00 - $550.00
Redemption Bookings / Upgrade Processing (per ticket)	AU-domestic redemption bookings/upgrades 1 - 4 sectors	$165.00
	AU-domestic redemption bookings/upgrades 5+ sectors	$220.00
	International redemption bookings/upgrades 1 - 4 sectors	$275.00
	International redemption bookings/upgrades 5+ sectors	$330.00
Voluntary Amendments (reissue / revalidation / name change per ticket)	AU-domestic amendment	$110.00
	International amendment	$150.00
Involuntary Amendments (reissue / revalidation per ticket)	AU-domestic amendment	nil
	International amendment	nil
Cancellation / No-Show (per ticket)	AU-domestic cancellation / ticket held in credit / refund	$110.00
	International cancellation / ticket held in credit / refund	$200.00
	Surcharge for no-show (as per airline criteria)	50%
Ancillaries	Non-chargeable pre-reserved seat assignments / special meals / dietary requests	nil
	Mobility Assistance / Meet & Assist / Medical Travel Clearances	nil
	AU-domestic chargeable seat assignment / additional baggage / sporting equipment	$11.00
	International chargeable seat assignment / additional baggage / sporting equipment	$15.00
	International extra seat for personal comfort	$75.00
	Airline supplied chauffeur transfers (per direction)	$15.00
	AU-domestic unaccompanied minors / young passenger (per child)	$55.00
	International unaccompanied minors / young passenger (per child)	$100.00
	Airline supplied STPC accommodation / transfers / meals	nil
	Pet Travel (carry-on only, excluding service animals)	$165.00

Effective 01 October 2026. Fees are inclusive of GST where applicable.

Suite 8, 1329 Hay Street, West Perth WA 6005
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Schedule of Professional Service Fees - Land & Sea

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Hotels (per reservation)	AU-domestic pre-paid at the time of booking	nil
	International pre-paid at the time of booking	nil
	AU-domestic guaranteed at the time of booking	nil
	International guaranteed at the time of booking	nil
	Amendment / cancellation	nil
Car Hire (per reservation)	AU-domestic booking fee	nil
	International booking fee	nil
	Amendment / cancellation	nil
Chauffeur Transfers (per reservation)	AU-domestic booking fee	$33.00
	International booking fee	$30.00
	Amendment / cancellation	nil
Touring & Cruising (per reservation)	AU-domestic booking fee	nil
	International booking fee	nil
	AU-domestic tour amendment	$165.00
	International tour amendment	$200.00
	AU-domestic tour cancellation	$275.00
	International tour cancellation	$300.00

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Schedule of Professional Service Fees - Services & Payments

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Complex Itinerary Planning & Quotation	An initial fee is payable upfront to quote on complex itineraries (your consultant will estimate the time required)	$88.00 p/hr
	Additional revisions/re-quoting charged in half hour increments	$88.00 p/hr
Travel Insurance	AU-domestic travel insurance policy	nil
	International travel insurance policy	nil
	Annual multi-trip travel insurance policy	nil
Visas & e-Visas	Bonaventure Travel does not handle visa applications directly. We are pleased to direct you to the correct resources applicable to your journey.	nil
After Hours / Emergency Assistance	Urgent/emergency assistance outside of Monday to Friday 9am and 5pm AWST	$275.00
	Any applicable airline or supplier charges are additional and will be advised	
Payment Options	Cash and cheques are accepted. Please allow up to five business days for cheque payment to clear.	
	A handling fee applies for payments made by cash or cheque	$66.00
	We accept payment via direct bank deposit into our Client Trust Account	nil

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The Value of Our Professional Fees

Your Journey, Our Expertise

As your travel partner, we understand that travel planning is an exciting but complex process.

We're here to shed light on why we charge non-refundable professional fees for our service that benefits you throughout your journey.

- **Expertise:** Our dedicated travel experts possess in-depth knowledge of the travel industry. We stay updated with products, destinations and the latest trends so we can provide you with the best advice.
- **Time-Saving:** Travel planning can be time consuming. We save you hours of research, booking, and organisation. Your convenience is our top priority.
- **Customisation:** We craft personalised itineraries tailored to your preferences, ensuring your trips are memorable and stress-free.
- **Support:** In the event of disruptions, cancellations or unexpected challenges during your journey, we are here, ready to assist you.
- **Exclusive Access:** As intermediaries, we have access to special deals, upgrades and offers that may not be available to the general public.
- **Peace of Mind:** Our fees support our commitment to ensuring your experience is expertly curated during the planning stage of your journey allowing you to enjoy your experience from the very beginning to the end of your journey.
- **Savings:** By leveraging our industry relationships and expertise, we often save you money in the long run.
- **Value-Added Services:** You gain access to a range of travel services that go beyond standard bookings, including travel insurance, visa advice and more.
- **Code of Conduct:** We are proud to be an accredited member of the Australian Travel
- **Industry Association (ATIA):** We adhere to the rigorous ATIA Code of Conduct and in the event that you have any concerns or grievances, you have the opportunity to escalate your concerns through to the association for thorough review and investigation.

Remember, our non-refundable professional fees are an investment in a seamless and unforgettable travel experience. We're passionate about what we do and your satisfaction is our greatest reward.

Thank you for choosing us as your travel partner. We look forward to helping you explore the world and create lasting memories.

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